

SATISFACTION GUARANTEED

If for any reason you are unhappy with your new enclosure we will provide a full refund within the first week.

Even though our enclosures are made from top quality materials, on occasion an enclosure may be damaged during the shipping process. If you receive a damaged enclosure, please send us an email with a picture of your damaged unit and we will send out a replacement without hesitation.

CARE

Acrylic enclosures are a beautiful way to showcase your Tarantulas as they offer 360 degree, crystal clear viewing of your Invertebrate. Our quality acrylics are already resistant to dust and dirt but in order to keep your enclosure looking its finest you may need to clean the acrylic from time to time. Should you need to clean your enclosure it is important that you only use a non-abrasive, lint free cloth. Never use a dry cloth or paper towel as this may result in unsightly scratches. For stubborn messes, a mild acrylic safe cleaning solution may be used applied with a clean microfibre cloth. Vinegar or any other acidic glass cleaner will permanently damage your enclosure. NOVUS #1 Plastic Clean & Shine is considered the best acrylic cleaner on the market. NOVUS #1 will gently clean your acrylics without leaving scratches. It also leaves a polished shine that resists fogging, repels dust, and eliminates static. Novus #1 can be found on [amazon.ca](https://www.amazon.ca) as well as other online retailers across North America.

Our enclosures are produced using the most advanced technology and highest quality materials. While measures have been taken to provide UV protection, it is recommended to avoid displaying your enclosure in direct sunlight, high humidity, or high temperatures. Temperatures in excess of 27°C (80°F), direct sunlight, or prolonged exposure to humidity above approximately 60% could cause damage to the enclosure.

Although we use cast acrylic to help protect against warping or bowing in some cases **exposure to high heat, direct sunlight or extended exposure to humidity** can cause the acrylic to warp or bow. For this reason it is recommended that you don't use light or heat sources directly on or above your enclosure.